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NO. 1020 P. 8/20

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PATENT

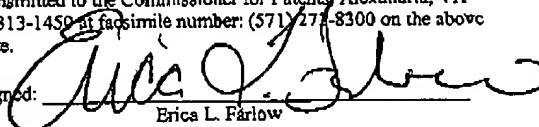
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of )  
L. Guerra ) Examiner: Lerner, Martin  
Application No.: 09/802,662 ) Group Art Unit: 2654  
Filed: 03/09/01 ) Atty. Docket No.: BVOCP011  
For: SYSTEM, METHOD AND COMPUTER ) Date: November 21, 2005  
PROGRAM PRODUCT FOR A DYNAMICALLY )  
CONFIGURABLE VOICE PORTAL )

CERTIFICATE OF FACSIMILE

I hereby certify that this correspondence is being facsimile transmitted to the Commissioner for Patents/Alexandria, VA 22313-1450 at facsimile number: (571) 272-8300 on the above date.

Signed:

  
Erica L. Farlow

AMENDMENT C

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

As a follow-up to un-entered Amendment B which was filed in response to the Office Action mailed June 27, 2005, please enter the following believed to place the claims in condition for allowance.

11/22/2005 HVUONG1 0000005 501351 09802662

02 FC:2252 225.00 DA

Attorney Docket BVOCP011

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